

2021

Provider Directory

Diamond State Health Plan Plus LTSS

This provider directory was updated on March 11, 2021. Changes to our provider network may occur any time during the benefit year. For the most recent information, visit our website at highmarkhealthoptions.com.

For more information, speak with a Member Services Representative by calling 1-844-325-6251 (TTY 711) or 1-800-232-5460 from 8 a.m. – 8 p.m., Monday through Friday.

If you are having a medical emergency, please call 911 or visit the nearest emergency room.

Para asistencia en español llame al 1-844-325-6251.

Contents

Kent

- Assistive Technology 4
- Attendant Care 4
- Home-Delivered Meals 5
- Home Health 5
- Homemaker Chore Services 6
- In-Home Respite 7
- Minor Home Modifications 7
- Personal Care 8
- Personal Emergency Response System 8

New Castle

- Assistive Technology 9
- Attendant Care 9
- Home-Delivered Meals 10
- Home Health 10
- Homemaker Chore Services 11
- In-Home Respite 12
- Minor Home Modifications 13
- Personal Care 13
- Personal Emergency Response System 13

Sussex

- Assistive Technology 14
- Attendant Care 14
- Home-Delivered Meals 15
- Home Health 15
- Homemaker Chore Services 15
- In-Home Respite 16
- Minor Home Modifications 16
- Personal Care 16
- Personal Emergency Response System 16

Kent

Assistive Technology

1st State Accessibility
Phone: 844-663-4396
Fax: 844-663-4396

Attendant Care

Addus HomeCare
Phone: 302-424-4842
Fax: 302-424-4974

Always Best Care of DE
Phone: 302-409-3710
Fax: 302-351-7172

Americare Home Solutions
Phone: 302-747-7424
Fax: 302-747-7043

Blue Ridge Home Care
Phone: 302-397-8211
Fax: 302-510-4627

Caring Hearts Home Care
Phone: 302-734-9000
Fax: 302-734-9002

Comfort Keepers
Phone: 302-322-6717
Fax: 302-322-6487

CV Home Care
Phone: 302-482-4305

Easter Seals of DE and MD
Eastern Shore
Phone: 302-324-4444
Fax: 302-324-1299

Edlyncare
Phone: 302-376-6279

Four Seasons Healthcare
Phone: 302-358-2114
Fax: 610-552-9619

Griswold Home Care
Phone: 302-456-9904
Fax: 302-691-5666

Griswold Special Care
Phone: 302-644-6990
Fax: 302-644-6847

GWCC
Phone: 302-384-7861
Fax: 302-384-7863

Home Helpers and Direct Link
of Wilmington
Phone: 302-746-7844
Fax: 866-734-1450

Home Instead Senior Care RRW
Phone: 302-697-6435
Fax: 302-698-1797

Homewell Care Services
Home: 302-467-3443
Fax: 302-467-1721

Ingleside Home Health Care
Phone: 302-575-0250
Fax: 302-575-9955

Interim Healthcare of DE
Phone: 302-322-2743
Fax: 302-328-5086

Interim Personal Care and
Support
Phone: 302-322-2743
Fax: 302-328-5086

Life Force Caregivers
Phone: 302-514-9728
Fax: 302-574-9728

Neighborly Home Care
Phone: 302-650-5699
Fax: 610-744-4148

Open Hartz Care
Phone: 302-433-6613
Fax: 302-295-0331

Open Systems
Healthcare
Phone: 302-298-3260
Fax: 302-397-2793

Reliable Aid
Phone: 302-689-3240
Fax: 855-631-3999

Shorecare of DE
Phone: 888-482-8201
Fax: 888-330-8395

Solution On-Call Services
Phone: 302-353-4328
Fax: 302-502-3356

Tailored Care
Phone: 302-697-1633
Fax: 866-397-8966

Trinity Home Health Care
Phone: 302-838-2710
Fax: 302-838-2401

VHS
Phone: 302-724-5954
Fax: 302-380-7666

We Care Home Care of DE
Phone: 302-663-1125
Fax: 302-663-1122

Home-Delivered Meals

Independent Living Systems
Phone: 888-262-1292
Fax: 305-675-7825

Modern Maturity Center
Phone: 302-734-1200
Fax: 302-674-1265

Mom's Meals
Phone: 877-508-6667
Fax: 515-266-6120

Home Health

Affinity Home Care
Services
Phone: 302-264-9363
Fax: 302-239-2105

Aston Home Health
Phone: 302-421-3687
Fax: 302-421-3688

Aveanna Healthcare
Phone: 302-504-4101
Fax: 302-504-4112

BAYADA Home Health Care at
Bayhealth
Phone: 302-213-5030
Fax: 302-213-5033

Bayada Home Health Care
Phone: 800-305-3000
Fax: 877-572-4137

Beebe Home Health Agency
Phone: 302-934-5830
Fax: 302-934-5835

Care at Home of DE
Phone: 302-598-3519
Fax: 302-598-3519

Caring Angels Home Care
Agency
Phone: 302-467-3535
Fax: 302-397-8771

Caring N Action Nursing
Agency
Phone: 302-368-2273
Fax: 302-368-2213

Caritas Home Health Services
Phone: 302-525-6331
Fax: 888-214-2867

Christiana Care VNA
Phone: 302-323-8200
Fax: 302-325-5845

Edlyncare
Phone: 302-376-6279

Interim Healthcare of DE
Phone: 302-322-2743

Peninsula Home Care at
Nanticoke
Phone: 302-629-4914

Preferred Home Health Care
and Nursing Services
Phone: 302-732-1900
Fax: 833-246-9061

Senior Home Help
Phone: 302-538-6027
Fax: 302-387-1581

Steps Homecare Services
Phone: 302-803-5354
Fax: 206-866-6799

Summit Orthopaedic
Home Care
Phone: 302-966-9604
Fax: 302-734-1638

Summit Orthopaedic
Home Care
Phone: 302-703-0800
Fax: 302-703-0740

Trinity Home Health Care
Phone: 410-620-9366
Fax: 302-838-2401

VHS
Phone: 302-724-5954
Fax: 302-424-9694

Homemaker Chore Services

Addus Healthcare
Phone: 302-424-4842

Addus HomeCare
Phone: 302-424-4842
Fax: 302-424-4974

Always Best Care of DE
Phone: 302-409-3710
Fax: 302-351-7172

Bayada Home Health Care

Phone: 302-736-6001

Fax: 973-909-0028

Blue Ridge Home Care

Phone: 302-397-8211

Fax: 302-510-4627

Caring Hearts Home Care

Phone: 302-734-9000

Fax: 302-734-9002

Edlyncare

Phone: 302-376-6279

Griswold Home Care

Phone: 302-456-9904

Fax: 302-691-5666

Home Helpers and Direct Link of Wilmington

Phone: 302-746-7844

Fax: 866-734-1450

Incredible Home Care

Phone: 888-418-2221

Fax: 302-429-5806

Interim Personal Care

Phone: 302-322-2743

Fax: 302-328-5086

Neighborly Home Care

Phone: 302-650-5699

Fax: 610-744-4148

Open Hartz Care

Phone: 302-433-6613

Fax: 302-295-0331

Radnon Home Care

Phone: 302-660-7600

Fax: 302-504-8448

Senior Home Help

Phone: 302-538-6027

Fax: 302-387-1581

VHS

Phone: 302-724-5954

Fax: 302-380-7666

Visiting Angels of Sussex

Phone: 302-329-9475

Fax: 866-606-3460

We Care Home Care of DE

Phone: 302-663-1125

Fax: 302-663-1122

In-Home Respite**Addus HomeCare**

Phone: 302-424-4842

Fax: 302-424-4974

Always Best Care of DE

Phone: 302-409-3710

Fax: 302-351-7172

Blue Ridge Home Care

Phone: 302-397-8211

Fax: 302-510-4627

Caring Hearts Home Care

Phone: 302-734-9000

Fax: 302-734-9002

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Phone: 888-418-2221

Fax: 302-429-5806

Interim Personal Care

Phone: 302-322-2743

Fax: 302-328-5086

JEVS Human Services

Phone: 800-610-7910

Fax: 866-856-0752

Neighborly Home Care

Phone: 302-650-5699

Fax: 302-658-5889

Open Hartz Care

Phone: 302-433-6613

Fax: 302-295-0331

Reliable Aid

Phone: 302-689-3240

Fax: 855-631-3999

Senior Home Help

Phone: 302-538-6027

Fax: 302-387-1581

VHS

Phone: 302-724-5954

Fax: 302-380-7666

Visiting Angels of Sussex

Phone: 302-329-9475

Fax: 866-606-3460

We Care Home Care of DE

Phone: 302-663-1125

Fax: 302-633-1122

Minor Home Modifications

Clark Contracting
Phone: 302-765-2228
Fax: 215-717-4610

Efficient Home Solutions
Phone: 302-228-2633
Fax: 302-228-2633

Richard Wyatt
Phone: 302-345-5322

Silverhill Construction
Phone: 302-690-3243

Personal Care

Greater Works
Companion Care
Phone: 302-384-7861
Fax: 302-384-7863

Griswold Special Care
Phone: 302-644-6990
Fax: 302-644-6847

Radnon Home Care
Phone: 302-660-7600
Fax: 302-504-8448

Personal Emergency Response System

1st State Accessibility
Phone: 844-663-4396
Fax: 844-663-4396

ADT
Phone: 800-238-2727

Advanced Alert
Phone: 302-436-9406
Fax: 302-945-3432

ConnectAmerica.com
Phone: 800-215-4206
Fax: 800-490-8313

Critical Signal
Technologies
Phone: 855-357-2139
Fax: 800-325-5145

Emergency Link
Phone: 302-381-5880
Fax: 844-663-4396

Home Helpers and Direct Link
of Wilmington
Phone: 302-746-7844
Fax: 866-734-1450

Lifeline Systems Company
Phone: 800-451-0525
Fax: 508-988-1763

LifeStation
Phone: 800-988-2400
Fax: 866-725-8677

Link to Life
Phone: 888-557-4462
Fax: 800-325-5145

Medihill
Phone: 855-633-4445
Fax: 855-443-3339

Medscope America
Corporation
Phone: 800-645-2060
Fax: 610-896-7233

SeaCure Solutions
Phone: 302-567-8500
Fax: 302-313-4977

New Castle

Assistive Technology

1st State Accessibility
Phone: 844-663-4396
Fax: 844-663-4396

First Choice Home Medical
Equipment
Phone: 610-705-9292
Fax: 302-323-7978

Med Care
Phone: 302-738-9742

Attendant Care

Addus HomeCare
Phone: 302-424-4842
Fax: 302-424-4974

Always Best Care of DE
Phone: 302-409-3710
Fax: 302-351-7172

Americare Home
Solutions
Phone: 302-747-7424
Fax: 302-747-7043

Blue Ridge Home Care
Phone: 302-397-8211
Fax: 302-510-4627

Comfort Care at Home
Phone: 302-737-8078
Fax: 302-737-8076

Comfort Keepers
Phone: 302-322-6717
Fax: 302-322-6487

CV Home Care
Phone: 302-482-4305

Easter Seals of DE and MD
Eastern Shore
Phone: 302-324-4444
Fax: 302-324-1299

Edlyncare
Phone: 302-376-6279

Four Seasons Healthcare
Phone: 302-358-2114
Fax: 610-552-9619

Griswold Home Care
Phone: 302-456-9904
Fax: 302-691-5666

Griswold Special Care
Phone: 302-644-6990
Fax: 302-644-6847

GWCC
Phone: 302-384-7861
Fax: 302-384-7863

Home Helpers and Direct Link
of Wilmington
Phone: 302-746-7844
Fax: 866-734-1450

Home Instead Senior Care RRW
Phone: 302-697-6435
Fax: 302-698-1797

Incredible Home Care
Phone: 888-418-2221
Fax: 302-429-5806

Ingleside Home Health Care
Phone: 302-575-0250
Fax: 302-575-9955

Interim Healthcare of DE
Phone: 302-322-2743
Fax: 302-328-5086

Interim Personal Care and
Support
Phone: 302-322-2743
Fax: 302-328-5086

Life Force Caregivers
Phone: 302-514-9728
Fax: 302-574-9728

Macklyn Home Care
Phone: 302-691-3217
Fax: 844-533-1130

Neighborly Home Care
Phone: 302-650-5699
Fax: 610-744-4148

Neuro-Care Total-Care
Phone: 302-738-6400

Open Hartz Care
Phone: 302-433-6613
Fax: 302-295-0331

Open Systems
Healthcare
Phone: 302-298-3260
Fax: 302-397-2793

Reliable Aid
Phone: 302-689-3240
Fax: 855-631-3999

Shorecare of DE
Phone: 888-482-8201
Fax: 888-330-8395

Solution On-Call Services

Phone: 302-353-4328

Fax: 302-502-3356

Tailored Care

Phone: 302-697-1633

Fax: 866-397-8966

Trinity Home Health Care

Phone: 302-838-2710

Fax: 302-838-2401

VHS

Phone: 302-724-5954

Fax: 302-380-7666

Visiting Angels of New Castle

Phone: 302-691-8700

Fax: 302-691-8705

We Care Home Care of DE

Phone: 302-663-1125

Fax: 302-663-1122

Home-Delivered Meals**Independent Living Systems**

Phone: 888-262-1292

Fax: 305-675-7825

Mom's Meals

Phone: 877-508-6667

Fax: 515-266-6120

St. Anthony's Community Center

Phone: 302-421-3721

Fax: 302-421-3725

Home Health**Affinity Home Care Services**

Phone: 302-264-9363

Fax: 302-239-2105

ARC MedCare Neurocare

Phone: 302-738-6400

Fax: 302-738-9247

Aston Home Health

Phone: 302-421-3687

Fax: 302-421-3688

Aveanna Healthcare

Phone: 302-504-4101

Fax: 302-504-4112

Bayada Home Health Care

Phone: 800-305-3000

Fax: 800-705-1429

Bayada Home Health Care

Phone: 800-305-3000

Fax: 877-572-4137

Care at Home of DE

Phone: 302-598-3519

Fax: 302-598-3519

Caring Angels Home Care Agency

Phone: 302-467-3535

Fax: 302-397-8771

Caring N Action Nursing Agency

Phone: 302-368-2273

Fax: 302-368-2213

Caritas Home Health Services

Phone: 302-525-6331

Fax: 888-214-2867

Christiana Care VNA

Phone: 302-323-8200

Fax: 302-325-5845

Edlyncare

Phone: 302-376-6279

IJN Health Systems

Phone: 855-202-5993

Fax: 302-307-1345

Preferred Home Health Care and Nursing Services

Phone: 302-732-1900

Fax: 833-246-9061

Senior Home Help

Phone: 302-538-6027

Fax: 302-387-1581

St. Francis Home Health

Phone: 302-421-4100

Steps Homecare Services

Phone: 302-803-5354

Fax: 206-866-6799

Trinity Home Health Care

Phone: 410-620-9366

Fax: 302-838-2401

VHS

Phone: 302-724-5954

Fax: 302-424-9694

Homemaker Chore Services**Addus Health Care**

Phone: 302-424-4842

Addus HomeCare

Phone: 302-424-4842

Fax: 302-424-4974

Always Best Care of DE

Phone: 302-409-3710

Fax: 302-351-7172

Bayada Home Health Care

Phone: 302-736-6001

Fax: 973-909-0028

Blue Ridge Home Care
Phone: 302-397-8211
Fax: 302-510-4627

Caring Hearts Home Care
Phone: 302-734-9000
Fax: 302-734-9002

Edlyncare
Phone: 302-376-6279

Griswold Home Care
Phone: 302-456-9904
Fax: 302-691-5666

Home Helpers and Direct Link
of Wilmington
Phone: 302-746-7844
Fax: 866-734-1450

Incredible Home Care
Phone: 888-418-2221
Fax: 302-429-5806

Interim Personal Care
Phone: 302-322-2743
Fax: 302-328-5086
Neighborly Home Care
Phone: 302-650-5699
Fax: 610-744-4148

Open Heartz Care
Phone: 302-433-6613
Fax: 302-295-0331

Radnon Home Care
Phone: 302-660-7600
Fax: 302-504-8448

Senior Home Help
Phone: 302-538-6027
Fax: 302-387-1581

VHS
Phone: 302-724-5954
Fax: 302-380-7666

We Care Home Care of DE
Phone: 302-663-1125
Fax: 302-663-1122

In-Home Respite

Addus Healthcare
Phone: 302-424-4842

Addus HomeCare
Phone: 302-424-4842
Fax: 302-424-4974

Always Best Care of DE
Phone: 302-409-3710
Fax: 302-351-7172

Blue Ridge Home Care
Phone: 302-397-8211
Fax: 302-510-4627

Caring Hearts Home Care
Phone: 302-734-9000
Fax: 302-734-9002

Edlyncare
Phone: 302-376-6279

Griswold Home Care
Phone: 302-456-9904
Fax: 302-691-5666

Home Helpers and Direct Link
of Wilmington
Phone: 302-746-7844
Fax: 866-734-1450

Incredible Home Care
Phone: 888-418-2221
Fax: 302-429-5806

Interim Personal Care
Phone: 302-322-2743
Fax: 302-328-5086

JEVS Human Services
Phone: 800-610-7910
Fax: 866-856-0752

Messiahs Angels ADC
Phone: 302-365-5516

Neighborly Home Care
Phone: 302-650-5699
Fax: 302-658-5889

Neuro Care Total Care
Phone: 302-738-6400
Fax: 302-738-9742

Open Heartz Care
Phone: 302-433-6613
Fax: 302-295-0331

Reliable Aid
Phone: 302-689-3240
Fax: 855-631-3999

Senior Home Help
Phone: 302-538-6027
Fax: 302-387-1581

VHS
Phone: 302-724-5954
Fax: 302-380-7666

We Care Home Care of DE
Phone: 302-663-1125
Fax: 302-633-1122

Minor Home Modifications

1st State Accessibility
Phone: 844-663-4396
Fax: 844-663-4396

Clark Contracting
Phone: 302-765-2228
Fax: 215-717-4610

Gregg P Clark
Phone: 302-218-1137

Silverhill Construction
Phone: 302-690-3243

True Mobility
Phone: 302-836-4110
Fax: 302-836-4781

Personal Care

Greater Works
Companion Care
Phone: 302-384-7861
Fax: 302-384-7863

Griswold Special Care
Phone: 302-644-6990
Fax: 302-644-6847

Radnon Home Care
Phone: 302-660-7600
Fax: 302-504-8448

Personal Emergency Response System

1st State Accessibility
Phone: 844-663-4396
Fax: 844-663-4396

ADT
Phone: 800-238-2727
Advanced Alert
Phone: 302-436-9406
Fax: 302-945-3432

ConnectAmerica.com
Phone: 800-215-4206
Fax: 800-490-8313

Critical Signal Technologies
Phone: 855-357-2139
Fax: 800-325-5145

Emergency Link
Phone: 302-381-5880
Fax: 844-663-4396

Home Helpers and Direct Link
of Wilmington
Phone: 302-746-7844
Fax: 866-734-1450

Lifeline Systems Company
Phone: 800-451-0525
Fax: 508-988-1763

LifeStation
Phone: 800-998-2400
Fax: 866-725-8677

Link to Life
Phone: 888-557-4462
Fax: 800-325-5145

Medihill
Phone: 855-633-4445
Fax: 855-443-3339

Medscope America
Corporation
Phone: 800-645-2060
Fax: 610-896-7233

SeaCure Solutions
Phone: 302-567-8500
Fax: 302-313-4977

Sussex

Assistive Technology

1st State Accessibility
Phone: 844-663-4396
Fax: 844-663-4396

Delaware Home Health Care
Phone: 302-856-3600
Fax: 302-856-6700

Independence Prosthetics
Orthotics Newark
Phone: 302-212-5552
Fax: 302-369-9060

Peninsula Home Health Care
Phone: 302-629-5672
Fax: 302-628-1587

Attendant Care

Addus HomeCare
Phone: 302-424-4842
Fax: 302-424-4974

Americare Home Solutions
Phone: 302-747-7424
Fax: 302-747-7043

Blue Ridge Home Care
Phone: 302-397-8211
Fax: 302-510-4627

Caring Hearts Home Care
Phone: 302-734-9000
Fax: 302-734-9002

Cheer
Phone: 302-854-9500
Fax: 302-856-5451

Easter Seals of DE and MD
Eastern Shore
Phone: 302-324-4444
Fax: 302-324-1299

Four Seasons Healthcare
Phone: 302-358-2114
Fax: 610-552-9619

Griswold Special Care
Phone: 302-644-6990
Fax: 302-644-6847

Home Instead Senior Care RRW
Phone: 302-697-6435
Fax: 302-698-1797

Homewell Care Services
Phone: 302-467-3443
Fax: 302-467-1721

Ingleside Home Health Care
Phone: 302-575-0250
Fax: 302-575-9955

Interim Healthcare of DE
Phone: 302-322-2743
Fax: 302-328-5086

Interim Personal Care and
Support
Phone: 302-322-2743
Fax: 302-328-5086

Life Force Caregivers
Phone: 302-514-9728
Fax: 302-574-9728

Neighborly Home Care
Phone: 302-650-5699
Fax: 610-744-4148

Open Systems Healthcare
Phone: 302-298-3260
Fax: 302-397-2793

Shorecare of DE
Phone: 888-482-8201
Fax: 888-330-8395

Solution On-Call Services
Phone: 302-353-4328
Fax: 302-502-3356

Tailored Care
Phone: 302-697-1633
Fax: 866-397-8966

VHS
Phone: 302-724-5954
Fax: 302-380-7666

Visiting Angels of Sussex
Phone: 302-329-9475
Fax: 866-606-3460

Home-Delivered Meals

Cheer
Phone: 302-515-3040
Fax: 302-515-3071

Independent Living Systems
Phone: 888-262-1292
Fax: 305-675-7825

Meals on Wheels
of Lewes and Rehoboth
Phone: 302-645-7449
Fax: 302-644-7676

Mom's Meals
Phone: 877-508-6667
Fax: 515-266-6120

Nanticoke Senior Center

Phone: 302-629-4939

Fax: 302-629-2698

Home Health

Affinity Home Care Services

Phone: 302-264-9363

Fax: 302-239-2105

Aveanna Healthcare

Phone: 302-422-3240

Fax: 302-724-0219

Aveanna Healthcare

Phone: 302-504-4101

Fax: 302-504-4112

Bayada Home Health Care
at Bayhealth

Phone: 302-213-5030

Fax: 302-213-5033

Bayada Home Health Care

Phone: 800-305-3000

Fax: 973-909-0028

Beebe Home Health Agency

Phone: 302-934-5830

Fax: 302-934-5835

Peninsula Home Care at
Nanticoke

Phone: 302-629-4914

Senior Home Help

Phone: 302-538-6027

Fax: 302-387-1581

Steps Homecare Services

Phone: 302-803-5354

Fax: 206-866-6799

Summit Orthopaedic

Home Care

Phone: 302-966-9604

Fax: 302-734-1638

Summit Orthopaedic Home
Care

Phone: 302-703-0800

Fax: 302-703-0740

VHS

Phone: 302-724-5954

Fax: 302-424-9694

Homemaker Chore Services

Addus HomeCare

Phone: 302-424-4842

Fax: 302-424-4974

Bayada Home Health Care

Phone: 302-736-6001

Fax: 973-909-0028

Blue Ridge Home Care

Phone: 302-397-8211

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Fax: 302-424-4974

Blue Ridge Home Care

Phone: 302-397-8211

Fax: 302-510-4627

Caring Hearts Home Care

Phone: 302-734-9000

Fax: 302-734-9002

Interim Personal Care

Phone: 302-322-2743

Fax: 302-328-5086

JEVS Human Services

Phone: 800-610-7910

Fax: 866-856-0752

Neighborly Home Care

Phone: 302-650-5699

Fax: 302-658-5889

Senior Home Help

Phone: 302-538-6027

Fax: 302-387-1581

VHS

Phone: 302-724-5954

Fax: 302-380-7666

Visiting Angels of Sussex

Phone: 302-329-9475

Fax: 866-606-3460

Advanced Alert

Phone: 302-436-9406

Fax: 302-945-3432

Minor Home Modifications

Accessible Solutions

Phone: 302-500-0950

Fax: 302-664-1742

ConnectAmerica.com

Phone: 800-215-4206

Fax: 800-490-8313

Efficient Home Solutions

Phone: 302-228-2633

Fax: 302-228-2633

Critical Signal Technologies

Phone: 855-357-2139

Fax: 800-325-5145

Sea Light Design Build

Phone: 302-228-3928

Emergency Link

Phone: 302-381-5880

Fax: 844-663-4396

Silverhill Construction

Phone: 302-690-3243

Lifeline Systems Company

Phone: 800-451-0525

Fax: 508-988-1763

Personal Care

Greater Works

Companion Care

Phone: 302-384-7861

Fax: 302-384-7863

LifeStation

Phone: 800-998-2400

Fax: 866-725-8677

Griswold Special Care

Phone: 302-644-6990

Fax: 302-644-6847

Link to Life

Phone: 888-557-4462

Fax: 800-325-5145

Personal Emergency Response System

1st State Accessibility

Phone: 844-663-4396

Fax: 844-663-4396

Medihill

Phone: 855-633-4445

Fax: 855-433-3339

ADT

Phone: 800-238-2727

Medscope America Corporation

Phone: 800-645-2060

Fax: 610-896-7233

SeaCure Solutions

Phone: 302-567-8500

Fax: 302-313-4977

Discrimination is Against the Law

Highmark Health Options complies with applicable Federal civil rights laws and regulations and does not discriminate on the basis of race, color, national origin, age, disability, health status, sex, sexual orientation or gender identity. Highmark Health Options does not exclude people or treat them differently because of race, color, national origin, age, disability, health status, sex, sexual orientation or gender identity.

You can file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

For Help in Your Language

Highmark Health Options provides:

- Free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters.
 - Written information in other formats (large print, Braille, audio, accessible electronic formats, other formats).
- Free language services to people whose primary language is not English, such as:
 - Qualified interpreters.
 - Information written in other languages.

ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call the number on the back of your ID card (TTY: 711).

ATENCIÓN: Si usted habla español, se encuentran disponibles servicios de asistencia con el idioma sin costo alguno para usted. Llame al número que figura al dorso de su tarjeta de identificación (TTY: 711).

Si w pale kreyòl ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele nimewo ki sou do kat idantifikasyon w lan (TTY: 711).

ВНИМАНИЕ: Если вы говорите по-английски, вам доступны бесплатные языковые услуги. Позвоните по номеру, указанному на обратной стороне вашей ID-карты (TTY: 711).

注意：如果您讲中文，可以免费为您提供语言协助服务。拨打您的卡背面的号码（听障人士专用号码：(TTY: 711)）。

注：英語を話す場合は、無料の言語支援サービスを利用できます。あなたのIDカードの裏面（: 711 TTY）の番号を呼び出します。

ધ્યાન આપશો: જો તમે ગુજરાતી બોલતા હોવ તો, તમારા માટે ભાષા સહાયતા સેવાઓ મફતમાં ઉપલબ્ધ છે. તમારા આઈડી કાર્ડની પાછળ આપેલા નંબર પર ફોન કરો (TTY: 711).

ATTENTION: Si vous parlez français, des services d'assistance linguistique vous sont offerts gratuitement. Veuillez appeler le numéro qui se trouve au verso de votre carte d'identification (TTY : 711).

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 카드 뒷면의 번호로 전화하십시오 (TTY: 711).

ATTENZIONE: Se parla italiano, per Lei sono disponibili servizi di assistenza linguistica gratuiti. Chiami il numero presente sul retro della Sua carta di identificazione (TTY: 711).

LUU Ý: Nếu quý vị nói Tiếng Việt, luôn có các dịch vụ hỗ trợ ngôn ngữ được cung cấp miễn phí cho quý vị. Vui lòng gọi số điện thoại trên mặt sau của thẻ nhận dạng của quý vị (TTY: 711).

ACHTUNG: Wenn Sie Deutsch sprechen, steht Ihnen kostenlose Unterstützung in Ihrer Sprache zur Verfügung. Wählen Sie hierfür bitte die Nummer auf der Rückseite Ihrer Ausweiskarte (TTY: 711).

PAUNAWA: Kung nagsasalita ka ng Tagalog, may maaari kang kuning mga libreng serbisyo ng tulong sa wika. Tawagan ang numero sa likod ng iyong card (TTY: 711).

कृपया ध्यान दें: यदि आप हिनदी बोलते हैं, तो भाषा सहायता सेवाएं आपके लिए नशुल्क उपलब्ध हैं। अपने पहचान कार्ड के पीछे दिए गए नंबर पर कॉल करें (TTY: 711)।

یہاں پر، آپ کو مفت اور بغیر کسی قیمت کے/بے/تولوب ودرہ پآ رنگا: دی سہجوت ڈراک ڈیڈی آئی آئی پی سی سی سی بائی تسمت تفم تامدخ کی تنوع ایک نایز (711-ٹی ٹی ٹی) کی ریکارڈنگ پر رپورٹمن جردے چھپ کے

دعاسملم تامدخ نإف، ؤیبرعل ؤغلل شدحتت تنك اذا: هيبنت فقاطب رمظ یلع نودملم مقرلا یلع ل لصتا. نآجم اب لکل ؤحاتم ؤیوغلل (711: ییصنلن افتالم) کت یو

గమనక: మురు తులుగు ముటు లుడు మారతై, భూష సహాయక సువులు, ఖర ము లుకుండు, మురు లభస తున నాయు. ము ఐడు కారు డుకు (TTY: 711) ముకు వైమ ఉన న నంబర కు ఫున ముండు.