DISCLAIMER

Highmark Health Options medical policy is intended to serve only as a general reference resource regarding coverage for the services described. This policy does not constitute medical advice and is not intended to govern or otherwise influence medical decisions.

POLICY STATEMENT

Highmark Health Options may provide coverage under the medical-surgical benefits of the Company’s Medicaid products for medically necessary carpal tunnel surgical procedures to treat carpal tunnel syndrome.

The qualifications of the policy will meet the standards of the National Committee for Quality Assurance (NCQA) and the Delaware Department of Health and Social Services (DHSS) and all applicable state and federal regulations.
DEFINITIONS

Carpal Tunnel – A narrow, rigid passageway of ligament and bones at the base of the hand. The carpal tunnel houses the median nerve and the tendons that bend the fingers. The median nerve provides feeling to the palm side of the thumb and to the index, middle, and part of the ring fingers. The median nerve also controls some small muscles at the base of the thumb.

Carpal Tunnel Syndrome (CTS) – The clinical condition that occurs when the median nerve becomes pressed or entrapped where it passes under the transverse carpal ligament in the wrist. The median nerve becomes irritated, which leads to numbness, tingling, pain, and weakness in the hand. Typically, the syndrome affects the thumb, index, and middle fingers, and is often particularly troublesome at night. Pain may radiate proximally to the forearm or shoulder.

Open Carpal Tunnel Release (OCTR) – A surgical procedure performed to relieve pressure on the nerve located inside the carpal tunnel. The surgery involves severing the band of tissue in the hand and wrist to reduce pressure on the median nerve.

Endoscopic Carpal Tunnel Surgery (ECTR) – A less invasive surgical procedure that allows faster functional recovery and less postoperative discomfort than a traditional open release surgical procedure. The surgeon makes two half-inch incisions in the wrist and palm, inserts an endoscopic camera, observes the tissue on a screen, and cuts the carpal ligament.

Hydrodissection – The process of Hydrodissection in the treatment of CTS for delivering an injection of fluids, usually normal saline, through a peripheral nerve block needle to help dissect entrapped nerves or move tendons or fascia surrounding a nerve to treat neurologic and musculoskeletal conditions. Purportedly, the movement may disrupt adhesions and alleviate inflammation.

Thread Carpal Tunnel Release (TCTR) – TCTR is an alternative to traditional CTS surgery. This technique uses a percutaneous approach via ultrasound to guide the transection of the transverse carpal ligament with a piece of thread looped around the ligament. This is purportedly designed to cut only the ligament while not damaging adjacent tissue.

Ultrasound-Guided Percutaneous Carpal Tunnel Release (PCTR) – PCTR combines identification and guidance of carpal tunnel anatomy using an ultrasound with minimal incisions as an alternative approach to carpal tunnel release surgery.

Provocative Tests (Phalen’s test, Tinel’s sign, median nerve compression test, reverse Phalen’s) – Physical maneuvers which can be carried out in the clinic with little or no equipment, with the aim of temporarily increasing the carpal tunnel pressure and provoking symptoms. Some provoking symptoms include sleep, sustained hand or arm positions, and repetitive actions of the hand or wrist.

Sensory Examination – Sensory exams are the evaluation of somatic sensation. Testing focuses on pain sensation (pin prick), light touch sensation (brush), position sense, stereognosia, graphesthesia, and extinction. Some of the sensory testing includes 2-point discrimination, Semmes-Weinstein monofilament, Strauch’s 10 test, etc.

Electromyogram (EMG) – A medical diagnostic test that measures the electrical activity of muscles when at rest and when in use, sometimes supplemented with needle electromyography.
Nerve Conduction Study (NCS) – A medical diagnostic test that measures the function, especially the ability of electrical conduction, of the motor and sensory nerves of the human body.

PROCEDURES

1. Carpal tunnel surgical procedures (endoscopic or open approach) may be appropriate for patients that meet the following medical necessity criteria:
   A. The patient has a relevant history consistent with carpal tunnel syndrome, including:
      1) Appropriate symptoms:
         a) Numbness and tingling in the median nerve distribution;
         b) Pain;
         c) Focal swelling proximal to wrist crease;
         d) Hand swelling;
         e) Night paresthesia;
      2) Environmental factors (i.e., work-related, sports-related):
         a) Forceful or repetitive hand movements;
         b) Hand-arm vibration;
         c) Traumatic event;
   AND
   B. A physical examination of the patient’s affected hand(s) has been conducted, and:
      1) The provider performs an examination for deformity, swelling, atrophy, skin trophic changes (i.e., thenar eminence atrophy);
      2) The provider performs 2 or more clinical physical examination maneuvers to confirm a CTS diagnosis, including:
         a) A positive provocative testing (i.e., Phalen’s test, Tinel’s test, manual carpal compression, or hand elevation test);
         b) The patient has an abnormal motor examination, consisting of:
            1. Low grade of Pinch/grip strength (See Attachment C); OR
            2. Weak abduction of the thumb; OR
            3. Proximal or hypothenar weakness; OR
            4. Atrophy of thenar bulk; OR
            5. Proximal atrophy; OR
            6. Abnormal reflexes;
         AND
         b) The patient has an abnormal sensory examination demonstrating sensory loss in the hand, forearm, OR upper arm (i.e. two-point discrimination test); AND
   C. The provider should rule out or reveal other conditions to determine the appropriate treatment options; AND
   D. The patient has mild CTS (See Attachment B) and has failed non-operative treatment measures within 3 months including:
      1) Oral medications (e.g. NSAIDs, steroids); OR
      2) Local steroid injection; OR
      3) Splinting; OR
E. Conservative treatment may not be necessary in patients with severe CTS (See Attachment B); AND

F. Additional adjunctive testing such as an EMG or nerve conduction test may be appropriate when there is diagnosis uncertainty.

**Note:** Highmark Health Options may consider a repeat carpal tunnel release surgery (endoscopic or open approach) medically necessary following a previously failed carpal tunnel release surgery. Individual consideration will be considered under Medical Director Review.

2. Highmark Health Options may consider carpal tunnel surgery appropriate to be performed in conjunction with other major orthopedic surgical procedures.

3. Non-covered carpal tunnel procedures
   Carpal tunnel procedures are not covered for conditions not listed above because the scientific evidence has not been established.

   In addition, there is clinical research that identifies specific procedures that should not be performed in conjunction with carpal tunnel surgery, including:
   
   A. Skin nerve preservation is not a recommended procedure to be performed with a carpal tunnel release; OR
   
   B. An epineuromyotomy is not a recommended procedure to be performed with a carpal tunnel release; OR
   
   C. The following procedures carry no recommendation by the American Academy of Orthopaedic Surgeons to be performed in conjunction with carpal tunnel release surgery:
      1) Flexor retinaculum lengthening;
      2) Internal neurolysis;
      3) Tenosynovectomy;
      4) Ulnar burse preservation;
   
   OR
   D. Thread Carpal Tunnel Release (TCTR); OR
   E. Ultrasound-guided Percutaneous Needle Release (PCTR); OR
   F. Hydrodissection

4. Post-payment Audit Statement
   The medical record must include documentation that reflects the medical necessity criteria and is subject to audit by Highmark Health Options at any time pursuant to the terms of your provider agreement.

5. Place of Service
   The place of service for carpal tunnel release surgery is in the outpatient surgery setting.

**CODING REQUIREMENTS**

**Covered Procedure Codes**

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<tr>
<th>CPT Codes</th>
<th>Description</th>
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</thead>
<tbody>
<tr>
<td>29848</td>
<td>Endoscopy, wrist, surgical, with release of transverse carpal ligament</td>
</tr>
<tr>
<td>64721</td>
<td>Neuroplasty and/or transposition; median nerve at carpal tunnel</td>
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</table>
Non-covered Procedure Codes

<table>
<thead>
<tr>
<th>CPT Codes</th>
<th>Description</th>
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</thead>
<tbody>
<tr>
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<td>Unlisted procedures, nervous system</td>
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Diagnosis Codes

<table>
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<tr>
<th>ICD-10 Codes</th>
<th>Description</th>
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<td>G56.00</td>
<td>Carpal tunnel syndrome, unspecified upper limb</td>
</tr>
<tr>
<td>G56.01</td>
<td>Carpal tunnel syndrome, right upper limb</td>
</tr>
<tr>
<td>G56.02</td>
<td>Carpal tunnel syndrome, left upper limb</td>
</tr>
<tr>
<td>G56.03</td>
<td>Carpal tunnel syndrome, bilateral upper limbs</td>
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</tbody>
</table>

**REIMBURSEMENT**

Participating facilities will be reimbursed per their Highmark Health Options contract.

**SUMMARY OF LITERATURE**

Summary of Literature
Carpal tunnel syndrome (CTS) is the most common entrapment neuropathy in the United States (Shi, 2011). The United States has 1-3 cases of CTS per 1,000 persons per year (AAOS, 2007). CTS is more frequent in women, with a female-to-male ratio of approximately 3:1 (Kothari, 2016). There are several possible causes of CTS, including congenital predisposition, trauma, repetitive maneuvers, gout, diabetes mellitus, hypothyroidism, obesity, and pregnancy (NIH, 2012). Repetitive motions have been an increasingly revealed cause of carpal tunnel syndrome. According to Johns Hopkins University Peripheral Nerve Surgery Center, people who engage in repetitive motions throughout their day have increasing chances to develop CTS. Some examples of people diagnosed with CTS include:

- People who use a computer keyboard and mouse for many hours throughout the day
- Carpenters
- Musicians
- Auto mechanics
- Gardeners
- Needleworkers
- Golfers
- Rowers

The high prevalence of CTS is partially due to the median nerve’s extreme vulnerability to compression and injury in the wrist and palm region (Louisiana Workforce Commission, 2011). The median nerve has a high susceptibility to pressure that passes through the carpal tunnel in the concave arch space enclosed by the transverse carpal ligament (TCL) (MacDermid, 2004).

Early diagnosis of carpal tunnel syndrome is vital for a patient to receive optimal results (AAOS, 2007). In order to diagnose carpal tunnel syndrome, a qualified physician will base a determination on physical examination findings, and in specific circumstances, diagnostic testing may be used. According to the American Academy of Family Physicians (2011), “The diagnosis of carpal tunnel syndrome is primarily based on history and physical examination findings.” A classic CTS clinical feature is pain or paresthesia, and bilateral CTS is the common first clinical presentation (Kothari, 2016). One physical examination maneuver is not enough to definitely diagnose carpal tunnel syndrome (AAOS, 2018). There are several
elements of the clinical presentation that must be evaluated in order to give the correct diagnosis (MacDermid, 2004). Four elements of clinical presentation and examination include:

1. In a relevant history documented from the patient regarding the symptoms, the intensity of the symptoms, the frequency of the symptoms, and environmental factors.
2. An observation of the patient to check for thenar eminence atrophy. Thenar eminence atrophy is the wasting of the thumb muscles, and occurs in advanced carpal tunnel syndrome. A patient’s hand muscles will bulge from underneath the skin if the patient is positive for thenar eminence atrophy.
3. Provocative testing is necessary when diagnosing CTS. The provocative testing consists of maneuvers to stimulate CTS symptoms and should be conducted in a physical therapy clinical examination. There are several forms of provocative testing for CTS, including Phalen’s wrist flexion test, Tinel’s test, and carpal compression testing.
4. Sensory evaluation is the final element in diagnosing carpal tunnel syndrome. Studies show that vibration and light touch threshold are affected early in nerve compression. Patients are asked to identify if touch within the median nerve distribution (on both hands) feels the same or different from a comparative site. Other sensory evaluation tests include the 10 test, the Semmes-Weinstein monofilaments (SWMF) test, West Enhanced Sensory Test filaments (WEST), Static 2-point discrimination, and Moving 2-point discrimination.

In addition to the history and physical clinical examination, the National Institute of Health has deemed X-ray studies and laboratory testing routine in order to rule out or reveal diabetes, arthritis, and fractures (NIH, 2012). The provider should find symptomatic evidence to initiate the investigation of the x-ray studies and lab work pertinent to diabetes, arthritis and fractures, including but not limited to:

<table>
<thead>
<tr>
<th>Diabetes</th>
<th>Arthritis</th>
<th>Fractures</th>
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<tbody>
<tr>
<td>A1C testing</td>
<td>CBC/Chemistry Panels</td>
<td>X-rays of the bones</td>
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<td>Glucose testing</td>
<td>Rheumatoid Factor (RF)</td>
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<tr>
<td>Blood sugar testing</td>
<td>X-rays focusing on specific joints</td>
<td></td>
</tr>
<tr>
<td></td>
<td>X-rays comparison to determine diagnosis and/or progression</td>
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The new 2018 American Academy of Orthopedic Surgeons guidelines on the management of carpal tunnel syndrome do not recommend the routine use of MRI imaging based on “moderate evidence” (AAOS, 2018). The AAOS highlights evidence-based practice (EBP) standards and the demand on physicians to use the optimal available evidence to guide the clinical decision-making process (AAOS, 2007). There is no single test that can effectively diagnose CTS, and it is unnecessary to perform all identified tests (MacDermid, 2004). Specific tests should be used in combination to diagnose in accordance with the severity of the patient’s symptoms (MacDermid, 2004). For example, the Phalen’s wrist flexion test and the carpal compression test are complimentary in terms of measuring provocation and interpretation; the two tests are also more sensitive for milder disease (MacDermid, 2004). Tinel’s test indicates severe cases of CTS and may be an additional test used to assign more aggressive treatment options, such as a carpal tunnel release (MacDermid, 2004). Nerve conduction tests and EMGs (electrodiagnostic testing) are seen as adjunctive and can be used to resolve diagnostic uncertainty (LeBlanc, 2011). Regardless of the increased diagnosing tools, there are limited studies performed combining clinical/physical testing with electrodiagnostic testing. Performance with electrodiagnostic testing and clinical presentation could not be identified in clinical studies (AAOS, 2007). There are instances where nerve conduction tests will have normal results even when the patient continues to suffer from CTS (Miedany, 2008). Several studies show there is no electrodiagnostic test that is exclusive and specific to the medical management of CTS; for example, nerve conduction tests are more specific to the diagnosis of tenosynovitis (Miedany, 2008). In
some clinical cases, there has been expert opinion that nerve conduction studies and needle EMG can differentiate CTS from other peripheral nerve problems, such as polyneuropathy, brachial plexopathy, or cervical radiculopathy (AAOS, 2007). Very severe nerve injuries warrant more aggressive management and diagnostic evaluation, which add to the importance of ruling out other diagnoses. CTS treatment is based on the disease severity which is determined by the different types of diagnoses steps (LeBlanc, 2011).

Following the diagnosis parameters for carpal tunnel syndrome, the management and treatment of the condition must be executed to provide the patient with long-term relief. Most clinical literature indicates two different paths of treatment for patients with a mild CTS condition versus patients with a moderate to severe CTS condition. Patients with mild CTS should consider six weeks to three months of conservative treatment, and the first-line therapy should be utilized (i.e., wrist splints and corticosteroids). Unfortunately, conservative management has been unsuccessful for a substantial amount of patients (Shi, 2011). Clinical studies have supported evidence that shows surgical intervention has increased positive outcomes compared to conservative treatment, and surgical intervention has superior benefit in symptoms and function at six to twelve months (Shi, 2011).

Carpal tunnel release is one of the most common surgical procedures performed in the United States (NIH, 2012). There are two types of carpal tunnel release surgery:

1. Open release surgery (OCTR) is the traditional surgery to correct carpal tunnel syndrome
2. Endoscopic carpal tunnel release (ECTR)

Recurrence of carpal tunnel syndrome following surgery is rare, and the majority of patients fully recover (NIH, 2012). There is a higher rate of complications for surgical intervention, but the complications are mostly mild, and the benefits exceed the risk of the procedure (Shi, 2011). A large study shows patients with idiopathic CTS that were treated non-operatively had symptoms with an average duration between six and nine months (Brigham and Women’s Hospital, 2007). According to Dr. Jonas L. Matzon (2008), 53% of participants waited two to seven weeks before changing to another non-operative treatment or surgery when the current carpal tunnel syndrome treatment failed. The National Institutes of Health (2012) recommends surgery if symptoms last for 6 months or there is evidence of a severe CTS case. Research indicates that severe CTS shows evidence of muscle damage with enhanced symptoms, such as thenar eminence atrophy (NIH, 2012).

The criteria stated in this policy is based on the recommendations of the American Academy of Orthopedic Surgeons (AAOS) as well as academic studies and reviews of CTS treatment. AAOS outlines a summary of recommendations that are compiled into an educational tool and used to guide qualified physicians through a series of treatment decisions to improve the quality and efficiency of care (AAOS, 2008).

Hayes (2018) performed a review on the Thread Carpal Tunnel Release (TCTR) procedure. The report noted that there is a very small published body of literature consisting of one case study and one cadaver study. There are no active clinical trials listed in the www.ClinicalTrials.gov database. There is no National Coverage Determination (NCD) regarding this procedure on the Centers for Medicare & Medicaid Services (CMS) website. No other payer coverage policies were identified. The report concluded that there is insufficient published evidence to evaluate this technology.

In addition to TCTR, a second novel carpal tunnel release is the Ultrasound-guided Percutaneous Needle Release (PCTR) procedure. Hayes (2018) published a report on PCTR which indicated sufficient evidence but highlighted conflicting findings regarding the technology. Hayes also released a Medical Technology
Directory in 2019 which indicated a new determination to PCTR. The Medical Technology gives a C rating for the use of PCTR in treating adult patients with carpal tunnel syndrome (CTS) who have failed conservative treatment (Hayes, 2019). The rating reflects an overall small body of evidence to suggest safety and effectiveness in relieving CTS symptoms and improving hand function and grip strength in CTS patients. Although some PCTR devices have received PMA premarket approval, there are still unanswered questions to the contraindications of the percutaneous procedure, the release extent at the deepest layer portions, best approach, best location, and best advancing direction of the instrument (Nakamichi 2010, de la Fuente 2012, McShane 2012, Rojo-Manuaute 2013).

Hydrodissection is another novel procedure that is commonly used in the treatment of carpal tunnel syndrome (CTS) for delivering injectate around the nerve (Cass, 2016). The benefits of nerve hydrodissection, include significant and long-lasting pain relief, improvement in function and range of motion, and a decrease in the use of analgesics (Inovo Medical). The literature on hydrodissection has mixed conclusions. Some insurers indicate a low-level of evidence and lack of randomization/blinding, which does not demonstrate effectiveness, leading to inevitable selection bias (Cass, 2016). Hydrodissection also uses platelet-rich plasma (PRP) for CTS, which functions as growth factors that support the regeneration and repair of damaged nerves. Tri-Service General Hospital (2016) did clinical studies on platelet-rich plasma (PRP) and hydrodissection for CTS, which is a new treatment for patients with CTS that has showed positive peripheral neuropathy results in animal studies. Due to the small number of patients enrolled into the study, the effects of PRP were not entirely proven, despite the success in patients with CTS (Tri-Service General Hospital, 2016).

Disease Classification in Carpal Tunnel Syndrome

<table>
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<tr>
<th>CLASSIFICATION</th>
<th>DURATION</th>
<th>TWO-POINT DISCRIMINATION TEST</th>
<th>WEAKNESS</th>
<th>ATROPHY</th>
<th>ELECTROMYOGRAPHY*</th>
<th>NERVE CONDUCTION STUDIES*</th>
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<tr>
<td>Mild</td>
<td>Shorter than one year</td>
<td>Normal</td>
<td>Absent</td>
<td>Absent</td>
<td>No denervation</td>
<td>No to mild velocity decrease</td>
</tr>
<tr>
<td>Moderate</td>
<td>Shorter or longer than one year</td>
<td>Possible abnormality</td>
<td>Minimal presence</td>
<td>Minimal presence</td>
<td>No to mild denervation</td>
<td>No to mild velocity decrease</td>
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<tr>
<td>Severe</td>
<td>Longer than one year</td>
<td>Marked abnormality</td>
<td>Marked presence</td>
<td>Marked presence</td>
<td>Marked denervation</td>
<td>Marked velocity decrease</td>
</tr>
</tbody>
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**Five Grades of Strength**

Grade 5: Normal strength  
Grade 4: Diminished strength to resistance  
Grade 3: Enough strength to overcome gravity  
Grade 2: Enough strength to contract but not to overcome gravity  
Grade 1: Fibrillations or faintly palpable contractions  
Grade 0: No contractions
POLICY SOURCE(S)


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### Policy History

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<tr>
<th>Date</th>
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<td>04/15/2017</td>
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<tr>
<td>06/27/2017</td>
<td>QI/UM Committee approval</td>
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<td>09/01/2017</td>
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<td>EHS Revisions: Added Issue Date to opening policy box; Added ‘Covered’ to procedure code table Attachment D and diagnosis code table in Attachment E; added ‘Informational’ to Attachment B.</td>
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<td>05/16/2018</td>
<td>Annual Review Revisions: Revised the policy title; added new definitions; updated criteria language in Procedures section #1, #1.B.2.), #1.D.; updated Summary of Literature with current research; added references; Revision: Removed the word ‘Covered’ from the procedure and diagnosis code tables in Attachments D &amp; E</td>
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<td>09/26/2018</td>
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<td>11/15/2018</td>
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<tr>
<td>07/16/2019</td>
<td>Annual Review Revisions: Added definitions for Hydrodissection and PCTR; updated procedures section to include a note about medically necessary repeat carpal tunnels; added PCTR as a noncovered surgical procedure; added hydrodissection to the noncovered surgical procedures; updated the operational guidelines and added 2 additional bullets; updated the summary of literature with updated literature from Hayes; updated the summary of literature with Hydrodissection research; code 20526 (anesthesia code) was removed from covered procedure codes; added NOC code 64999 to the non-covered CPT codes section; updated formatting of attachments; added references and updated the dates of references.</td>
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