

Purpose

Follow the instructions on using Brainshark, Highmark Health Options' training system for providers, to register and access training courses.

To Register for Brainshark

1. Click the registration **link** in this document or in your invitation:

brainshark.com/highmarkmedicaid/register/1? 10473435

2. Complete the form.

Fill out the form below to create your account. Once completed, do not click the link to return to Brainshark. Instead, close the window. Login credentials and access instructions will be sent to you via email from Brainshark.					
Basic Information					
First Name (required)					
E					
Last Name (required)					
Title (required)					

3. Click **Submit** to complete your registration.

BRAINSHARK	HIGHMARK.
Thank you	for signing up!
We have received your information and y that will provide you with login informati	ou will soon be receiving an e-mail confirmation ion and instructions on how to use Brainshark.
Beturn to I	Brainshark Home

- 4. Check your **email** to access the Brainshark Registration confirmation email. It will contain a username and temporary password.
 - Username will be the email address you provided.
 - Password is a temporary password. You will need to change it when you log in.
- 5. Click the '**Please Visit**' link in your email to complete the registration.

Brainshark Registration Job Aid

To access training courses:

1. Click the Brainshark Highmark Medicaid **link**. Save this link as a favorite.

brainshark.com/highmarkmedicaid

2. Enter your Username and Password.

User Name					
Password 🔤					
Remember Me					
Forgot your password?					

3. Click Login.

The Brainshark Homepage will display the course catalog. You may take any of the courses in the catalog.

BCHMARK	Learning Reporting Scorecard	ds.	
My Learning			My Trans
My Enrollments Course Catalog	My Courses & Curriculums		
Q Search Course Catalog			Sort By Titl
Culturally Competent Care			
			Time W
Brainshark/Course + 21 min Culturally Competent Care	Delaware Medicaid Overview	R Imported Course Medicaid 101	Resimulant Course + 4 min Pharmacy Services
Highmark Health Options	Highmark Health Options	Highmark Health Options	Lisa Fennessy