

Guide to Accessing Provider Portal Reports on Navinet

- 1.) After you sign into Navinet with user name and ID, enter your practice name and hit **Search** – your practice name will appear below and then you hit **Select**
- 2.) Choose **Super Group Role** and then **Continue**
- 3.) Go to **Workflows** at top of page and then **My Health Plans** and Select **Highmark Blue Cross Blue Shield Delaware** and then **Enhanced Provider Features**



The screenshot displays the NantHealth NaviNet interface. At the top left, the logo for NantHealth NaviNet is visible. A navigation menu on the left side is open, showing 'Workflows' selected, with 'My Health Plans' highlighted. The main content area shows a dropdown menu for 'Workflows' with 'Highmark BCBS Delaware' selected. Below this, a list of 'Workflows for this Plan' is shown, with 'Enhanced Provider Features' highlighted at the bottom.

Workflows ▾

Highmark BCBS Delaware

Workflows for this Plan

- Eligibility and Benefits Inquiry
- Auth Inquiry and Reports >
- Authorization Submission >
- Claim Status Inquiry
- Claim Investigation Inquiry
- Claim Submission >
- Estimate Submission >
- Diagnosis Code Inquiry
- Allowance >
- Procedure Code Inquiry
- Network Provider Inquiry
- Network Facility Inquiry
- Provider File Management
- AR Management >
- BlueExchange® (Out-of-Area) >
- Resource Center
- Claims Dashboard
- COB Questionnaire
- Quality Blue >
- Enhanced Provider Features**
- Doctor Match Quiz

The page you navigated to needs to be opened in the new window. Please [click here](#) if the window did not open automatically.

- 4.) You may see the above message and will need to click on hyperlink to be connected to the Provider Portal.
- 5.) Once you are in provider portal, you should see your practice name. If provider name is listed, click on provider name and then practice should appear as an option and then click practice name. Then click on **Secure Messaging**.

Provider Portal - Home

Select a Provider

Practice name should be listed here – reports/messages are sent to Practice not provider

If you are signed in as provider it will look like you don't have any messages

Secure Messaging

Announcements & News

Highmark Health Options "PCP Portfolio Report" is now available for your review. Please check your Secure Messaging Inbox to obtain your report.


— Posted 4 months ago


Missing email address!

We do not have your email address. Please provide an email address so we can keep in touch!

Please Provide Email Address Save


6.) Click on Inbox and you will be able to view EPSDT reports and any other messages.


 **Secure Messaging**
Home / Secure Messaging

You are interacting with secure messages for the selected provider, Bright Future Pediatrics, 

We do not have your email address in our records.

Please Provide Email Address Please provide an email address so we can email you alerts when you receive secure messages.

 **Inbox**

 **Sent Messages**

Read messages you have received, sent, archived, or sent to the trash.