



PROVIDER UPDATE

Recall: New Credentialing Requirements for Organizational Providers

Highmark Health Options would like to recall the following communication update sent on Jan. 25, 2022, regarding new credentialing requirements for certain organizational providers.

The provider communication was sent in error. Please disregard. A new provider communication will be forthcoming.

If you have questions, contact Provider Services at 1-844-325-6251, Monday through Friday, from 8 a.m. to 5 p.m.

Jan. 25, 2022



PROVIDER UPDATE

New Credentialing Requirements for Organizational Providers

Effective Dec. 1, 2021, the following organizational provider types will be required to have one of the following: accreditation by The Joint Commission, or a state site survey, or a Highmark site survey prior to the completion of initial or re-credentialing:

- Attendant Care
- HCBS Case Management
- HCBS Crisis Intervention
- HCBS Intermediate Care
- Homemaker Chore Services
- In-Home Respite
- In-Home Supportive Care
- Pediatric Extended Care Facilities
- Service (Mobile Lithotripsy)

Please note you will be asked for accreditation first. If you are not accredited, you will be asked if you have a state site survey. If you do not have a state site survey, a Highmark site survey will be scheduled.

Renal Dialysis Facilities will be required to have accreditation, a state site survey, or a Highmark site survey. The following are acceptable Renal Dialysis accreditation:

- Accreditation Commission for Health Care, Inc (ACHC)
- National Dialysis Accreditation Commission (NDAC)