

# PROVIDER UPDATE

An Update for Highmark Delaware Health Options Providers and Clinicians

## YOU'RE INVITED TO OUR VIRTUAL PROVIDER FORUMS

Highmark Health Options is committed to the safety of our employees, providers, and members. To continue our ongoing communication and education of our provider community, and will be hosting two virtual provider forums. During these meetings, we will discuss:

*Provider Network*

*Provider Services*

*Claims and Processing*

*Appeals & Grievances*

*Member Experience*

*Fraud, Waste, and Abuse*

*Care Coordination*

*Utilization Management*

*LTSS*

*Quality Program*

*Pharmacy*

*Risk Adjustment*

## Session Dates and Times

You are invited to register for one of the following two sessions below:

- Monday, November 16, 2020: 1:00 p.m. to 2:30 p.m.
- Wednesday, November 18, 2020: 9:30 a.m. to 11:00 a.m.

## Registration

To register for a session, please email Provider Relations at

[HHO-PROVIDERFORUMSRsvp@highmark.com](mailto:HHO-PROVIDERFORUMSRsvp@highmark.com) and an invite will be sent to you. Please include the following information:

- Practice Name
- Name of participant(s)
- Email address of participant(s)
  - Session of choice for participant(s)