

Mandatory Provider Enrollment for all Highmark Health Options Providers servicing Delaware Medicaid Members.

In compliance with 42 CFR Part 455, subparts B and E and the 21st Century Cures Act, all Delaware Medicaid Managed Care Organization (MCO) network providers must be enrolled in the Delaware Medical Assistance Program (DMAP) in order to provide services to Delaware Medicaid members. This requirement applies to all Highmark Health Options network providers who furnish, order, refer or prescribe items or services to Delaware Medicaid members. **Provider enrollment must be completed in order to continue to serve Medicaid members.**

Delaware Division of Medicaid and Medical Assistance (DMMA) is working with Gainwell Technologies (Gainwell) to implement the requirements of 42 CFR Part 455, subparts B and E and the 21st Century Cures Act. In the coming months, you can expect to receive notice from DMAP to complete a Provider Enrollment Application via the Delaware Medical Assistance Portal for Providers.

Please do not discard this notice and follow the associated instructions in a timely manner. From the date of that notice, you will have 60 calendar days to complete the required Provider Enrollment Application in DMAP. Failure to adhere to this requirement timely will result in termination with the DMMA and Highmark Health Options network participation with the Delaware Medicaid program. Once this date expires, you will no longer be able to participate in Delaware Medicaid until you have successfully enrolled with DMAP.

There are many resources available to you as a MCO provider. Please check out the Announcement Section of the Delaware Medical Assistance Portal for Providers at <https://medicaid.dhss.delaware.gov> to locate important information regarding DMAP policies, How-To documents and additional resources. Please contact your MCO and refer to your MCO's provider manuals and on-line resources for specific guidance regarding contracting requirements, member eligibility information, provider services and billing/coding enquiries. Thank you for your participation and feel free to contact Gainwell Provider Services at (800) 999 3371 and select option 0, option 4, with any questions regarding this notification. At the end of the day, going forward, a new normal that has evolved from generation X is on the runway heading towards a streamlined cloud solution. User generated content in real-time will have multiple touchpoints for offshoring.