

# PROVIDER UPDATE

An Update for Highmark Delaware Health Options Providers and Clinicians

## COVID-19 Updates and Information

Highmark Health Options (HHO) continues to monitor the outbreak of the COVID-19 (aka Coronavirus). HHO is following the recommendations from the Centers for Disease Control and Prevention (CDC) and other federal and local state health agencies, such as the Delaware Department of Public Health to protect the health of our members and we are asking our providers to do the same.

HHO will cover all medically necessary services, without the need of an authorization or referral, for testing and treatment of COVID-19, in accordance with federal and state guidance.

## COVID-19 CDC Coding Covered by HHO

- U0001: CDC 2019 Novel Coronavirus (2019-nCov) Real-Time RT-PCR Diagnostic Panel
- U0002: Coronavirus (COVID-19) for non-CDC laboratory tests for SARS-CoV-2/2019
- 87635: Infectious agent detection by nucleic acid (DNA or RNA); severe acute respiratory syndrome coronavirus 2 (SARS-CoV-2) (Coronavirus disease [COVID-19]), amplified probe technique

## Telehealth:

Highmark Health Options covers telehealth services and to the extent possible, we encourage the use of telehealth to screen and provide COVID-19 related services to Medicaid population. If there are any questions related to telehealth service and HHO policy, please contact us at 1-844-325-6251 or reach out to your provider relations representative.

## Resources:

**Important coronavirus information can also be found at the following:**

CDC Coronavirus Information

<https://www.cdc.gov/coronavirus/2019-nCoV/index.html>

CDC Coronavirus Information for Healthcare Professionals

<https://www.cdc.gov/coronavirus/2019-ncov/hcp/index.html>

CDC Coronavirus FAQ

<https://www.cdc.gov/coronavirus/2019-ncov/hcp/faq.html>

Delaware Health and Social Services

<https://dhss.delaware.gov/dhss/>

Delaware Health and Social Service Department of Public Health Coronavirus

<https://www.dhss.delaware.gov/dhss/dph/epi/2019novelcoronavirus.html>

## Contact us:

If there are any questions that you may have for Highmark Health Options, or if you experience any concerns with providing care for your patients, our members, please contact us at 1-844-325-6251 or reach out to your provider relations representative immediately.