

SPECIAL BULLETIN

FOR HIGHMARK HEALTH OPTIONS PROVIDERS

October, 2019

YOU'RE INVITED TO OUR PROVIDER FORUMS

HEAR FROM EXPERTS, ASK QUESTIONS, AND SPEAK WITH OTHER HIGHMARK HEALTH OPTIONS PROVIDERS

Highmark Health Options offers Medicaid benefits to Delaware residents. We know that navigating the complexities of a program like Highmark Health Options can be challenging and we offer these forums as a way to learn more about topics such as:

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|---------------------------------------|--|
| Overview of Policies & Procedures | NaviNet |
| Fraud, Waste & Abuse | Long-Term Services and Support (LTSS) |
| Coordination with Case Management | Making a Referral for Care Coordination |
| Overview Care Coordination Department | Utilization Management |
| Overview Quality Performance Measures | Discuss Quality of Care/Service Concerns |

REGISTRATION

You can register for a Highmark Health Options provider forum by emailing us at ProviderForumsRSVP@highmarkhealthoptions.com. Please include your name, phone number, practice name, specialty type, and which session you plan to attend.

Seating is limited so we encourage you to register as soon as possible. **Breakfast will be provided.**

Tuesday, October 15, 2019	Wednesday, October 16, 2019	Thursday, October 17, 2019
Registration 8:30 am Forum 9 am – 11:30 am	Registration 8:30 am Forum 9 am – 11:30 am	Registration 8:30 am Forum 9 am – 11:30 am
Duncan Center 500 West Loockerman Street Dover, DE 19904	Delaware Tech Georgetown Carter Building, Lecture Hall 21179 College Drive Georgetown, DE 19947	Medical Society of Delaware* 900 Pride Crossing Newark, DE 19703

*Providers that register to attend the Medical Society of Delaware forum should visit

https://www.medicalsocietyofdelaware.org/delaware/CMMSD/Who_We_Are/Directions/CMMSD/Nav_Items/Who_We_Are/Directions.aspx?hkey=2fc67ba4-6987-4bed-8bc6-d10529a9147a.aspx to print a parking pass.