

SPECIAL BULLETIN

FOR HIGHMARK HEALTH OPTIONS PROVIDERS

August 4, 2017

YOU'RE INVITED TO OUR PROVIDER FORUMS

HEAR FROM EXPERTS, ASK QUESTIONS AND SPEAK WITH OTHER HIGHMARK HEALTH OPTIONS PROVIDERS

Highmark Health Options offers Medicaid benefits to Delaware residents. We know that navigating the complexities of a program like Highmark Health Options can be challenging and offer these forums as a way to learn more about topics such as:

New Platform Integration

Overview of Policies & Procedures

Fraud, Waste & Abuse

Behavioral Health

Utilization Management

NaviNet

Long-Term Services and Support (LTSS)

Case Manager roles in Nursing Homes SPOC

How to Identify and Report a Critical Incident

REGISTRATION

You can register for a Highmark Health Options provider forum by emailing us at ProviderForumsRSVP@highmarkhealthoptions.com. Please include your name, phone number, practice name and which session you plan to attend.

Seating is limited so we encourage you to register as soon as possible.

Monday, August 14, 2017	Tuesday August 15, 2017	Wednesday, August 16, 2017
<p>Morning Session Registration 8:30a.m. Forum 9:00a.m. – 11:30a.m.</p>	<p>Morning Session Registration 8:30a.m. Forum 9a.m. – 11:30a.m.</p> <p>Afternoon Session Registration 12:00p.m. Forum 12:30p.m – 3:30p.m.</p>	<p>Afternoon Session Registration 12:30p.m. Forum 1p.m. – 3:30p.m.</p>
<p>Cheer Community Center 20520 Sandhill Rd Georgetown, DE 19947</p>	<p>Medical Society of Delaware 900 Pride Crossing Newark, DE 19703</p>	<p>DEL TECH Terry Campus 100 Campus Drive 407A,B Dover, DE</p>

*Providers that register to attend the Medical Society of Delaware forum should visit medsocdel.org/AboutMSD/ContactUs/Directions.aspx to print a parking pass.