

October 29, 2019

PROVIDER UPDATE

An Update for Highmark Delaware Health Options Providers and Clinicians

Attention Providers:

Care Coordinators and LTSS Case Managers on the Highmark Health Options team will temporarily not accept direct faxes.

Starting today, please utilize the departmental fax numbers:

Care Coordination – (855) 501-3903

LTSS – (844) 207-0328

If you have questions or concerns, please contact the Care Coordinator or LTSS Case Manager directly. Thank you for your assistance with this change.

Highmark Health Options is an independent licensee of the Blue Cross and Blue Shield Association