

SPECIAL BULLETIN

FOR PROFESSIONAL PROVIDERS

SEPT. 19, 2014

HIGHMARK DELAWARE'S MEDICAID PROGRAM IMPORTANT STATUS UPDATE

Earlier this year, Highmark Blue Cross Blue Shield Delaware (Highmark Delaware) responded to the State of Delaware's 2015 Medicaid request for proposal (RFP). Although we are still finalizing our contract with the State of Delaware, we anticipate that Highmark Delaware will participate in the Medicaid program for calendar year 2015. With that in mind, we want to share a few updates with you and your staff:

- **Open Enrollment:** The open enrollment period for the Highmark Delaware Medicaid program will begin on Nov. 1, 2014 and the effective date will be Jan. 1, 2015. We are currently preparing our systems for these dates.
- **Provider Contracts and Collateral Materials:** We are in the process of mailing provider contracts for our Medicaid program and by this time, you may have already received yours. As a reminder, if you would like to participate in our Medicaid program network, please complete and sign the contract and contracting information form. Then, return these documents to:

Highmark Blue Cross Blue Shield Delaware
ATTN: Provider Contracting
800 Delaware Avenue, Suite 900
Wilmington, DE 19801

In the next few weeks, you will also receive a packet of collateral materials which will help you better understand the Highmark Delaware Medicaid program.

- **Status Updates and Operational Information:** In an effort to keep you informed of our contract progress and with the Highmark Delaware Medicaid program in general, we will continue to share important status updates and program information with you. In the future, we will post updates on the Today's Messages page of the Provider Resource Center (PRC) as well as include them in our electronic newsletter, *Provider News*. As a reminder, you can access the PRC via NaviNet® or by visiting www.highmarkbcbsde.com and selecting Provider Resource Center under "Helpful Links."

If you have any questions about this Special Bulletin, please contact your Provider Relations Representative. And don't forget to continue checking the PRC and *Provider News* for additional updates and program information. Thank you for your continued support.

