

SPECIAL BULLETIN

FOR PROFESSIONAL PROVIDERS

OCTOBER 30, 2014

HIGHMARK DELAWARE'S MEDICAID PROGRAM IMPORTANT STATUS UPDATE

Highmark Blue Cross Blue Shield Delaware (Highmark Delaware) is proud to announce that we have signed an agreement with the State of Delaware and will be participating in their Medicaid program, effective Jan. 1, 2015. Highmark Delaware will offer Medicaid benefits under the name Health Options.

We are excited about this news and would like to share some additional information with you:

- **Medicaid Provider Contracts:** By this time, you should have received a Medicaid contract from Highmark Delaware that would allow you to participate in the Health Options network. We ask that you return that contract to us as soon as possible because open enrollment has already begun. If you have already returned your completed contract, thank you.
- **Fee Schedules:** We have uploaded our Health Options fee schedules to the Provider Resource Center (via NaviNet®). Once on the Provider Resource Center, select *Administrative Reference Materials* and then choose *Delaware Medicaid Fee Schedule*. **The fee schedules are not published to our public Provider Resource Center – you must be NaviNet-enabled to view this information.** To gain access to NaviNet, visit www.navinet.net.
- **Letters of Intent/Open Enrollment:** If you signed a Letter of Intent with Highmark Delaware to participate in our Health Options network, your practice information will be included in material sent to potential Health Options members as part of open enrollment.
- **Additional Updates and Information:** Good communication is a key to the success of our partnership with you. In the future, we will post Medicaid program updates on the Today's Messages page of the Provider Resource Center as well as include them in our electronic newsletter, *Provider News*. As a reminder, you can access the Provider Resource Center via NaviNet or by visiting **www.highmarkbcsde.com** and selecting Provider Resource Center under "Helpful Links."

If you have any questions about the information in this Special Bulletin, or need help with NaviNet, please contact your Provider Relations Representative. Thank you for your continued support.

