

SPECIAL BULLETIN

FOR HEALTH OPTIONS PROVIDERS

JANUARY 27, 2015

HEALTH OPTIONS: FORMULARY AND PHARMACY UPDATE

Highmark Blue Cross Blue Shield Delaware now offers Medicaid benefits to Delawareans through Health Options. As you know, Health Options benefits were effective on Jan. 1, 2015.

We continue to improve our efficiencies and respond to questions from our valued provider network.

With that in mind, we want to share the following information with you:

- Health Options' pharmacy benefits are consistent with Medicaid pharmacy benefits in other states.
 - Health Options limits prescriptions to a 34-day supply. To help your patients avoid denials at the pharmacy counter, please write prescriptions for no more than 34-days per fill. If appropriate, include refills on the prescription.
- You can obtain an authorization for your patients to fill specialty drugs at a retail pharmacy by calling 1-844-325-6253.
- Extensions for previously authorized prescriptions can be obtained by calling 1-844-325-6253. If your patient has been on a medication before, please include that information on the prior authorization request.
- Coordination of Benefits (COB) pharmacy claims are processing correctly when a member has more than just Health Options coverage.

Don't forget that you can always find Health Options information, including our formulary and prior authorization policies, at www.highmarkhealthoptions.com.

