

PROVIDER UPDATE

An Update for Highmark Health Options Providers and Clinicians

HEAR FROM EXPERTS, ASK QUESTIONS AND SPEAK WITH OTHER HIGHMARK HEALTH OPTIONS PROVIDERS

Highmark Health Options offers Medicaid benefits to Delaware residents. We know that navigating the complexities of a program like Highmark Health Options can be challenging and offer these forums as a way to learn more about topics such as:

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| New Platform Integration | Overview of Policies & Procedures |
| NaviNet | Fraud, Waste and Abuse |
| Long-Term Services and Support (LTSS) | Risk Revenue Programs |
| Case Manager Roles in Nursing Homes SPOC | Role of Clinical Transformation Consultants |
| How to Identify and Report a Critical Incident | Overview of Care Coordination Department |
| Utilization Management | |

REGISTRATION

You can register for a Highmark Health Options provider forum by emailing us at ProviderForumsRSVP@highmarkhealthoptions.com. Please include your name, phone number, practice name and which session you plan to attend. Seating is limited so we encourage you to register as soon as possible.

Monday, February 26	Tuesday, February 27	Wednesday, February 28 (2 sessions)
8:30 a.m. – Registration 9:00 – 11:30 a.m. – Forum Cheer Community Center 20520 Sandhill Rd Georgetown, DE 19947	8:30 a.m. – Registration 9:00 – 11:30 a.m. – Forum DEL TECH Terry Campus 100 Campus Drive Dover, DE 19904	Morning Session 8:30 a.m. – Registration 9:00 – 11:30 a.m. – Forum Afternoon Session 12:30 p.m. – Registration 1:00 – 4:00 p.m. – Forum Medical Society of Delaware* 900 Pride Crossing Newark, DE 19703 *Providers that register to attend the Medical Society of Delaware forum should visit medsocdel.org/AboutMSD/ContactUs/Directions.aspx to print a parking pass.

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www.highmarkhealthoptions.com