

PROVIDER UPDATE

An Update for Highmark Health Options Providers and Clinicians

YOU'RE INVITED TO OUR PROVIDER FORUMS

HEAR FROM EXPERTS, ASK QUESTIONS AND SPEAK WITH OTHER HIGHMARK HEALTH OPTIONS PROVIDERS

Highmark Health Options offers Medicaid benefits to Delaware residents. We know that navigating the complexities of a program like Highmark Health Options can be challenging and offer these forums as a way to learn more about topics such as:

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| New Platform Integration | NaviNet |
| Overview of Policies and Procedures | Fraud, Waste and Abuse |
| Long Term Services and Supports (LTSS) | Risk Revenue Programs |
| Manager Role in Nursing Homes SPOC | Role of the Clinical Transformation Consultants |
| How to Identify and Report a Critical Incident | Overview of Care Coordination Department |
| Utilization Management | |

REGISTRATION

You can register for a Highmark Health Options provider forum by emailing us at ProviderForumsRSVP@highmarkhealthoptions.com. Please include your name, phone number, practice name and which session you plan to attend. Seating is limited so we encourage you to register as soon as possible.

| Tuesday, October 9, 2018 | Wednesday, October 10, 2018 | Thursday, October 11, 2018 |
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| Morning Session Registration 8:30 am Forum 9 am – 11:30 am | Morning Session Registration 8:30 am Forum 9 am – 11:30 am | Morning Session Registration 8:00 am Forum 8:30 am – 11:30 am |
| | | Afternoon Session Registration 12:30 pm Forum 1 pm – 4 pm |
| Cheer Community Center 20520 Sandhill Rd Georgetown, DE 19947 | DEL TECH Terry Campus Conference Room 400B 100 Campus Drive Dover, DE 19904 | Medical Society of Delaware* 900 Pride Crossing Newark, DE19703 |

*Providers that register to attend the Medical Society of Delaware forum should visit medsocdel.org/AboutMSD/ContactUs/Directions.aspx to print a parking pass.