## SPECIAL BULLETIN

#### FOR HIGHMARK HEALTH OPTIONS PROVIDERS

March 1, 2016

# HIGHMARK HEALTH OPTIONS PROVIDER FORUMS – LTSS FOCUS

### HEAR FROM EXPERTS, ASK QUESTIONS & SPEAK WITH OTHER HIGHMARK HEALTH OPTIONS PROVIDERS

Highmark Blue Cross Blue Shield Delaware (Highmark Delaware) offers Medicaid benefits to Delawareans through Highmark Health Options. We know that navigating the complexities of a program like Highmark Health Options can be challenging. We are focusing this forum on the LTSS – Long Term Services and Support providers. Some of the topics are:

- 1. Achieving Health Equity for Delawareans with Disabilities-Eileen Sparling from the University of Delaware
- 2. Oral Health Initiative
- 3. Missed Visits for LTSS Clients
- 4. Role of Case Manager in Nursing Homes
- 5. Money Follows the Person (MFP)

These forums are different from the introductory workshops we held in 2015. New information is available, Highmark Health Options speakers will be presenting, and there will be a Q&A segment. We strongly encourage you to send a representative from your office to one of these forums. Dates, times and locations are listed below.

Tuesday, March 15	Thursday, March 17
Morning Session	Morning Session
Registration: 8:30 a.m.	Registration: 8:30 a.m.
Forum: 9 a.m. – noon	Forum: 9 a.m. – noon
Medical Society of Delaware	Modern Maturity Center
900 Prides Crossing	1121 Forrest Avenue
Newark, DE 19713	Dover, DE 19903

### **REGISTRATION**

You can register for a Highmark Health Options provider forum by calling our office at <u>302-421-2186</u>. You can leave a voice mail; include your name, phone number and your practice name.

Seating is limited, so we encourage you to register as soon as possible.

As always, thank you for your support.

