HIGHMARK. Delaware
HEALTH OPTIONS

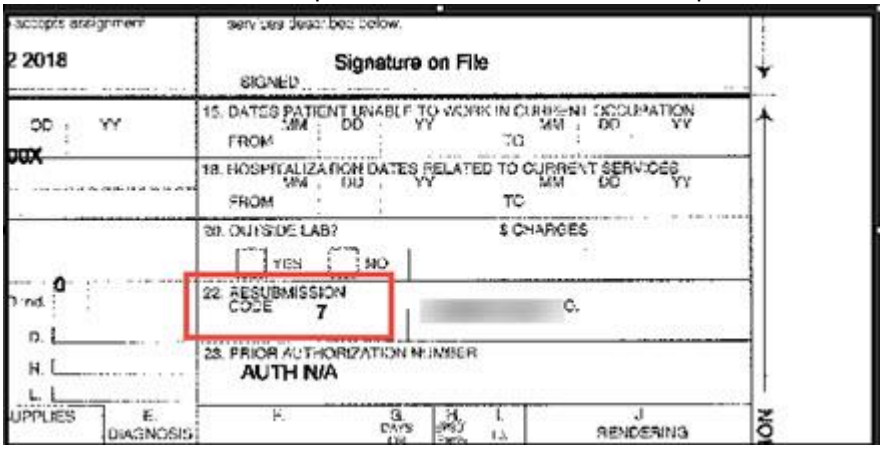
PROVIDER UPDATE

Resubmitting a Claim with a New EOB

When resubmitting a claim with a new EOB, it must be submitted with resubmission indicators. Below is the information on how to do this for paper and electronic for both facility and professional.

Paper Claims

Professional Claims: Box 22 should be submitted with the appropriate resubmission code with the original claim number of the corrected claim.
Resubmission Code 7 - Replacement or resubmission of a prior claim.

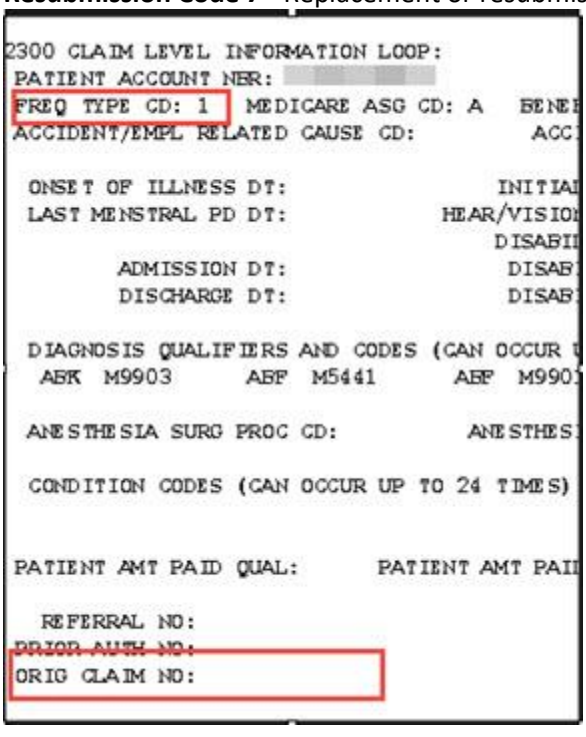


Facility claims: Box 4 should be submitted with the appropriate resubmission code in the third digit of the bill type and the original claim number in Box 64.
Bill Type ending in 7 – Replacement or resubmission of a prior claim.

Electronic Claims

Professional claims: The resubmission code is the Freq Type Cd as seen in the image below. If a claim is a resubmission, the code will be a 7 (see below for code descriptions) and the original claim number will be in the highlighted area below.

Resubmission Code 7 - Replacement or resubmission of a prior claim.



Facility claims: On the Claim Level Information Loop page, the appropriate resubmission code will be the third digit of the bill type. If a claim is a resubmission, the last digit will be a 7 and the original claim number will be in the highlighted area below.

Bill Type ending in 7 – Replacement or resubmission of a prior claim.