

Reminder: Claims received without the primary adjudication date will be denied.

Effective Jan. 20, 2023, Highmark Health options will deny claims that do not include the primary adjudication date. The explanation of benefits (EOB) date is used for the 60 day calculation to pay claims.

For more information, call Provider Services at 1-844-325-6251, Monday–Friday,
8 a.m.–5 p.m.