



# PROVIDER UPDATE

## **In-Home A1c Testing Kits for Eligible Members**

Highmark Health Options (HHO) is collaborating with Everlywell to provide in-home A1c testing to HHO members. Members with diabetes without an A1c screening this year or members with an A1c above 8% are eligible to receive these kits.

In addition, members who successfully return their sample are awarded a \$25 Walmart gift card.

Eligible members will receive the A1c testing kit in the mail with instructions for how to:

- Use the testing kit.
- Return their sample for processing.

Everlywell will send results to both the provider and the member in about three to four weeks after receiving the kit.

If you have questions, call Everlywell at 1-855-923-2678 (TTY:711), Monday–Friday, 8 a.m.–8 p.m. Eastern Time, excluding holidays.