



PROVIDER UPDATE

Complete the provider satisfaction survey.

Highmark Health Options is releasing a provider satisfaction survey for you and your clinical staff to complete. The surveys should be filled out in collaboration with your clinical staff when answering questions that pertain to Disease Management or are of a clinical nature.

To thank you for taking the time to participate, Highmark Health Options will draw **10 winners** from the **first 200 providers to complete and submit the survey to receive a \$150 Visa gift card**. Use this gift card to buy breakfast or lunch for your staff.

Results from this survey will be used by Highmark Health Options to help:

- Direct administrative and operational changes to our health plan
- Highlight areas that might need improvement
- Understand how we affect your practice

SPH Analytics, an independent research firm helping conduct the survey, can answer any questions you or your staff may have about the survey at 1-800-588-1659.

As always, thank you for collaborating with us to improve the care of individuals, families, and communities.