

Effective Jan. 20, 2023, check and EFT payments will occur weekly.

Starting Jan. 20, 2023, Highmark Health Options will be changing provider payment cycles from daily to weekly for check and EFT payments. The new payment cycles will work as follows:

- Paper Checks: Cut on Fridays or Saturdays
 - Example: Claim dates Jan. 23–27, then checks would be distributed on either Friday, Jan. 27 or Saturday, Jan. 28.*
- EFT Payments: Wednesdays
 - Example: Claim dates Jan.23–27, then EFT payments will be paid on Wednesday, Feb. 1.*

*These dates may be impacted by government/banking holidays.

For more information, call Provider Services at 1-844-325-6251, Monday–Friday, 8 a.m.–5 p.m.