

## PROVIDER UPDATE

**Update: Quarterly Medical Policy Changes.** 

**Effective Apr. 3, 2023**, providers must follow the updated medical policy guidelines when submitting claims.

Throughout 2022, specifically quarters 3 and 4, the Highmark Health Options medical policies have been updated. Providers should check the website to ensure they are upto-date on the medical policies, especially when submitting claims.



Review the updated policies and procedure codes at <a href="https://htm.nc.nih.go.nc.nih.go.nc.">hho.fyi/med-policy-updates</a> or scan the QR code.

For more information, call Provider Services at 1-844-325-6251, Monday–Friday, 8 a.m.–5 p.m.