



PROVIDER UPDATE

Use participating providers for genetic testing requests.

Providers requesting genetic testing services must request testing from participating laboratories. Any testing that is available from LabCorp or other participating providers must be directed to those laboratory providers. Requests for such testing by a non-participating laboratory provider will be denied as not a covered benefit.

Note: If the testing ordered is only offered by a specialized non-participating laboratory, requests for such testing can be approved with prior authorization.

Utilization of non-participating laboratories for genetic testing available from participating laboratory providers can result in delays in care and unnecessary financial liabilities and inconveniences on the part of members.

Have questions? Call Provider Services at 1-844-325-6251, Monday–Friday, 8 a.m.–5 p.m. or talk to your Provider Account Liaison.