



PROVIDER UPDATE

Bill Continuous Glucose Monitoring (CGM) systems through the Pharmacy benefit.

Preferred and nonpreferred CGM systems must be billed through the Highmark Health Options pharmacy benefit. The two preferred CGM systems are:

- DexCom
- FreeStyle

All other CGM systems are non-preferred and require prior authorization. For prior authorization to be approved, providers must have tried both of the preferred products.

CGM systems requests will be screened for medical necessity and appropriateness. The following criteria must be met:

- Member must be insulin treated with at least one daily injection of insulin or a covered continuous insulin infusion pump.
- For non-preferred systems, the member has had a trial and failure of a preferred system or submitted a clinical reason for not having a trial of a preferred system.
- Duration of Approval: 12 months.

Providers can submit requests via:

- Fax: 1-855-476-4158.
- Online: [CoverMyMeds.com](https://www.covermymeds.com)

Questions? Speak with a Pharmacy Services Representative at 1-844-325-6251 Monday–Friday 8:00 a.m.–7:00 p.m.