



PROVIDER UPDATE

Genetic testing services will require prior authorization.

Effective July 29, 2023, prior authorizations will be required for all genetic tests.

To review the complete prior authorization list,
scan the QR code or visit hho.fyi/pal-tool.



Have questions? Call Provider Services at 1-844-325-6251,
Monday–Friday, 8 a.m.–5 p.m. or talk to your Provider Account Liaison.