



PROVIDER UPDATE

Find training and continuing education with the HHO Provider Training Portal.

Join Highmark Health Options to shape a healthier future for our members through ongoing education and professional development. With the new Provider Training Portal, providers can now:

- Stay up to date on Delaware's state regulations and DE HHO Initiatives.
- Learn new tools and features to make prior authorization and other processes more efficient.
- Earn continuing education credits.

Several topics are now available:

- Cultural competency
- Drug-specific prior authorization criteria
- Critical incidents



Login to the **Provider Training Portal** by visiting hho.fyi/provider-training or scanning the QR code.

For more information, contact Provider Services at 1-844-325-6251, Monday–Friday, 8 a.m. to 5 p.m.