

PROVIDER UPDATE

Changes to the Prior Authorization List.

Beginning on Nov. 3, 2023, the following prior authorization codes have changed.

Prior Authorization Category	Code	Update
Chiropractic Care	98940, 98941, 98942, 98943	Authorization requirement for spinal manipulations and member ages 13+ was increased from after 20
		visits to after 26 visits



To review the complete prior authorization list, scan the QR code or visit hho.fyi/pal-tool.

Have questions? Call Provider Services at 1-844-325-6251, Monday–Friday, 8 a.m.–5 p.m. or talk to your Provider Account Liaison.