

# SPECIAL BULLETIN

**FOR HIGHMARK HEALTH OPTIONS PROVIDERS**

**June 28, 2017**

## YOU'RE INVITED TO OUR PROVIDER FORUMS

*HEAR FROM EXPERTS, ASK QUESTIONS AND SPEAK WITH OTHER HIGHMARK HEALTH OPTIONS PROVIDERS*

Highmark Health Options offers Medicaid benefits to Delaware residents. We know that navigating the complexities of a program like Highmark Health Options can be challenging and offer these forums as a way to learn more about topics such as:

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| New Platform Integration                        | NaviNet  |
| Overview of Policies & Procedures               | Long-Term Services and Support (LTSS)          |
| Fraud, Waste & Abuse                            | Case Manager roles in Nursing Homes SPOC       |
| Risk Revenue Programs                           | How to Identify and Report a Critical Incident |
| Role of the Clinical Transformation Consultants | Utilization Management                         |
| Overview Care Coordination Department           |  |

## REGISTRATION

You can register for a Highmark Health Options provider forum by emailing us at [ProviderForumsRSVP@highmarkhealthoptions.com](mailto:ProviderForumsRSVP@highmarkhealthoptions.com). Please include your name, phone number, practice name and which session you plan to attend.

Seating is limited so we encourage you to register as soon as possible.

<b>Tuesday, July 18, 2017 (2 Sessions)</b>	<b>Wednesday, July 19, 2017</b>	<b>Thursday, July 20, 2017</b>
<p><b>Morning Session</b> Registration 8:00a.m. Forum 8:30 a.m. – 11:30a.m.</p> <p><b>Afternoon Session</b> Registration – 12:00p.m. Forum 12:30p.m – 3:30p.m.</p>	<p><b>Morning Session</b> Registration 8:30am. Forum 9 a.m. – 11:30a.m.</p>	<p><b>Morning Session</b> Registration 8:30am. Forum 9 a.m. – 11:30a.m.</p>
<p>Medical Society of Delaware* 900Pride Crossing Newark, DE19703</p>	<p>Cheer Community Center 20520 Sandhill Rd Georgetown, DE 19947</p>	<p>Modern Maturity Center 1121 Forest Ave. Dover, DE 19903</p>

\*Providers that register to attend the Medical Society of Delaware forum should visit [medsocdel.org/AboutMSD/ContactUs/Directions.aspx](http://medsocdel.org/AboutMSD/ContactUs/Directions.aspx) to print a parking pass.