



PROVIDER UPDATE

Supporting Individuals with Substance Use Disorder

Highmark Health Options, in collaboration with Wayspring, has launched a data-driven **Recovery Support Program** that focuses exclusively on supplementing existing services, filling gaps in care, and meeting the complex physical, behavioral, and social needs of individuals with substance use disorder (SUD). **This no-cost program is available for members and participating providers.**

About the Recovery Support Program

Working in conjunction with Care Coordination at Highmark Health Options, Wayspring's Recovery Support Program provides a structured, personalized support system for individuals with SUD, holistically guiding members through treatment into early recovery and reducing harm along the way. Wayspring utilizes Delaware-based clinicians, including social workers and peer recovery specialists, to help members find and stay in SUD treatment. Providing each member with a dedicated team, the Recovery Support Program works alongside participating treatment providers to help coordinate care during critical transitions, connect members to community resources, and ultimately provide the dedicated, long-term support essential to sustained recovery.

Community Physicians and Providers

Wayspring partners with outpatient providers in the HHO network to connect its members to high-quality and easily accessible medical, behavioral health, and specialty care services. Representatives from Wayspring may contact you as a provider of these services to discuss how you will work together.

Inpatient Providers

Wayspring also works with inpatient and residential treatment providers serving HHO members with an SUD diagnosis. Wayspring will contact you to discuss establishing an arrangement where their team members provide support to your organization for discharge and aftercare planning as patients prepare to transition out of your care.



Contact the Recovery Support Program

**Member and Provider Services
Care Coordination
Highmark Health Options
1-844-325-6251**

**Provider Relations
Highmark Health Options
302-502-4054
Terri.Krysiak@highmark.com**

**Director of Network Management
Wayspring
Therese Brumfield-Gooch
615-680-6213
NetworkManagement@wayspring.com**

**Referral Hotline
Wayspring
1-888-929-7774
AccessRecoveryDE@wayspring.com**

About Highmark Health Options

Highmark Health Options is a managed care organization serving people who qualify for Medicaid. We help each of our more than 154,000 members get the care and services they need to live healthier and more independent lives, and we collaborate with providers and regulators to improve health outcomes, simplify the health care experience, and ensure affordability. Medicaid covers 1 in 5 Americans as a state-run health insurance program. Highmark Health Options members include individuals and families with low income or complex needs, expecting mothers, children, and people with disabilities. Members pay nothing or very little for their health coverage.

About Wayspring

Wayspring is a data-driven healthcare organization that provides medical, behavioral health, and social support services to people with complex needs. With a focus on people living with substance use disorder, Wayspring utilizes a comprehensive and longitudinal model that incorporates targeted member outreach, strategic provider partnerships, community-based peer support, and delivery of clinical services. Through this unique approach, Wayspring produces increased adherence to evidence-based medicine, decreased healthcare waste, and improved health outcomes.