



Provider Portal Reports

- Highmark Health Options has the EPSDT Dashboard (a centralized tool for monitoring, tracking and reporting of EPSDT screenings) Providers have the ability to view this data from the Navinet Provider Portal in the form of a quarterly report through secure messaging.
- The reports have two tabs a Summary tab and a Member Detail Tab- the Summary tab will include information such as: the total number of members ages 0-21 your practice has, how many members are adherent and non-adherent with EPSDT screens and information on coding and billing such as: how many claims were correctly billed, how many had billing discrepancies, and how many did not have EP modifier or correct diagnosis code that corresponds with CPT code.
- The member detail tab will list each of the members HHO has listed for your practice, each EPSDT screening and the status in addition to billing status(if billed with modifier and correct diagnosis)
- We have a guide on how to access the provider portal reports on Navinet- please refer to this to access reports. Call your Provider Relations liaison/EPSDT Coordinator, Kim York 302-317-5944 with any questions/concerns
- If you identify any members that are listed for your practice in error, please send an email to: DEMEMBERADVOCATE@HIGHMARKHEALTHOPTIONS.COM